

Amrapali Village Residents Welfare Association

Amrapali Village, Gyan Khand-II, Kaala Patthar, Indirapuram, Ghaziabad-201014 (U.P.)

Registration Number: I-52637

Email: avrwagzb@gmail.com / **Facebook:** avrwagzb@gmail.com

Peaceful protest by AVRWA at Amrapali Group Corporate Office on 12.09.2015

Why?

“Amrapali Village” is a residential complex of over 950 flats in Indirapuram. The project which was started by ‘Amrapali Group’ in 2005 is still not completed after 10 years. The hapless residents of Amrapali Village, under the banner of AVRWA, have been highlighting several problems faced by them on a daily basis to the Amrapali Group. However, the builders in turn have only given false assurances and false promises.

A few of the false assurances and false promises:-

- 1) Ganga Water :- Mr Ajai Kumar, Director of Amrapali group promised to get Ganga water supply to the society within 15 days of apartment owners contribution of Rs1,000 plus service tax of Rs140. This amount was paid on 30th of June’15, but the work has not been even initiated for well over two months now.
- 2) Backup Generator:-Mr. Mohit Gupta, Director of Amrapali Group had agreed in writing on 18-4-2015 to install a generator for the new towers but again this has not been done for over 5 months now.
- 3) CCTV Camera Replacement:-The builder installed a very primitive CCTV system which stopped working within a few months of installation. Today the residential complex is virtually without any CCTV system. Several incidences of car theft, damage to cars, burglaries, etc have taken place .The police failed to trace in CCTV records and hence directed the builder to replace it .The builder’s representative Mr.Anjani Rai gave in writing on 23-2-15 to the police that the CCTV would be replaced. It has been seven months, but no action has been initiated
- 4) Deed of declaration & Completion Certificate:-The builder had been assuring the AVRWA since 18-04-15 that his would be done, but again this has turned out to be a false assurance.
- 5) While selling the flats, the builder had promised and also mentioned in his brochure lush green lawns between blocks H,K,L and J blocks. Today however, the builder has gone back on his word and says that this cannot be made.
- 6) Garbage yard :-Between our society and NH-24 a very big garbage yard has been made. Due to its foul smell it is difficult for residents to stay in the society. More over many people have fallen sick. No action has been initiated.
- 7) Security – The complex has virtually no security worth the name and is a free for all entry for anyone who walks in. The builder has not changed the security agency in spite of several appeals by the residents and AVRWA.
- 8) Illegal Parking:- many unauthorized cars are parked in the society. The possibility of these being stolen cars cannot be ruled out .

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- 9) Fire protection :-In case of any eventuality hundreds of residents will die as fire tenders can NOT enter the complex. Many electrical installations are in the basement and hence prone to fire .It is impossible for fire tenders to enter this area. In the new towers, fire protection systems have not been installed. The existing fire fighting systems wherever installed, have failed to function during mock drills.
- 10) The Amrapali Group had promised that the Lifts will be maintained better however this exercise is yet to begin
- 11) . The Amrapali Group had promised that tennis court cum basket ball cum badminton court near the new towers will be constructed, this is yet again turned out to be a false promise.
- 12) Repair of existing building, stairs, roads:- Buildings have cracked, plaster has come out, stair cases & roads are damaged. But no action has been taken by the builders in spite of several representations.
- 13) Since inception the maintenance has been under the builder and in spite of our continuous efforts the same is not being handed over to the AVRWA. We have been asking the builder that the AVRWA should be given supervisory representation in the operation of Maintenance. However, this again has not been implemented

After the brief meeting with the residents, the builder agreed to sort out these issues on priority basis. But regret to say that no attention has so far been given in resolving the issues. Rather the situation has become much worse and painful. Now, the behavior of the maintenance & other staff towards the residents has become more indecent, undisciplined and threatening too. The builder was informed many times regarding the same but no action has been taken. Ten days ago, maintenance staff had badly abused the residents and threatened them to disconnect the existing water & electricity connection.

The builder was informed the matter vide email dated 30.8.2015 and request was made to terminate the undisciplined staff. It was found that these people were working with the society miscreants and disturbing the harmony of the society. The builder is encouraging the miscreants in the society and is promoting because of which there is fear to life and an atmosphere of terror among the residents. These miscreants supported by the maintenance have time and again misbehaved with the residents and especially with the ladies. Several times matter has been taken up with police but all in vain.

We have also requested the builder to give proper attention on other pending issues but till date no action has been taken by the builder. Now the situation became intolerable and the residents are left with no option but to take resort to a peaceful demonstration before the builder to sort out the issues.

As a whole, the demonstration marks for the non-implementation of the pending issues, inaction towards the troublemaker maintenance staff on the part of the builder and assurance to provide quality services to the residents.