



Amrapali Village Residents Welfare Association

Amrapali Village, Gyan Khand-II, Kaala Patthar, Indirapuram
Ghaziabad-201014 (U.P.) # Registration Number: I-52637 / 2009

Email: avrwagzb@gmail.com # www.avrwa.com # www.facebook.com/avrwa

Ref: AVRWA/16-17/L27

31-08-2016

To,

**The Chairman and Managing Director
M/s Ultra Home Construction Pvt. Ltd.
Amrapali Group
Sector 62, Noida (UP).**

Subject: Damage of Air Circuit Breaker of the Panel and other related problems of Amrapali Village Residential Society, Indirapuram

Sir,

As you would be aware that two Air circuit Breakers of Electric panel in our Amrapali Billage Residential society, Indirapuram was got damaged on 8th August 2016 afternoon and we requested vide email dated 9.8.2016 to send a team immediately to ensure repair/replace the ACBs. On 11.8.2016, we received a reply from Mr. N.N.Singh, AVP that he will depute a team to society to instant resolve the issues. As the problem was not resolved, we again requested CEO (facilities management) on 16.8.2016 to see the matter on urgent basis and resolve the same. In response, we got a reply that the matter has been noted and team on the job. We became satisfied with the reply and thought that it will be rectified soon.

But on 24.8.2016, when we were informed that the problem has been resolved, we went to verify the content near Panel room of the society, I became shocked to see the status of panel. The two damaged ACB were out from the panel box and remain as usual situation. When we enquired for it from the technician, it was informed that those were the damaged ACB and yet to be repaired. We immediately informed the situation and status of panel vide email dated 25.8.2016 to your officials and again requested to visit this issue on urgent basis and issue necessary approval to rectify the problem in the interest of the residents of society could not be suffered. But, no one is able to hear the pain of the residents and situation is same. Copies of all email were sent already to you for perusal.

Now, we have no option remain to urge directly to you to visit the issue on your own level and instruct the concerned authority to resolve the problems.

Best regards,

For Amrapali Village Residents Welfare Association

Rakesh Kumar
21/8/2016
(Rakesh Kumar)
Secretary



Copy to:

1. Shri Rohinish Chaitli, CEO (Facilities Management), Amrapali Group, Noida.
2. Shri Sanjay Singh, Advisor, Amrapali Group.



Amrapali Village RWA <avrwapzb@gmail.com>

Re: Fwd: Damage of Air Circuit Breaker of the Panel and other related problems of Amrapali Village Residential Society, Indirapuram

Amrapali Village RWA <avrwapzb@gmail.com>

Thu, Aug 25, 2016 at 8:54 PM

To: Rohinish Chathli <r.c@amrapali.in>

Cc: N N Singh <nnsingh@amrapali.in>, Anil Kumar Sharma <a.k.sharma@amrapali.in>, avrwaeb@googlegroups.com

Dear sir,

Refer trailing mail.

As you are aware that two Air circuit Breakers of Electric panel in our society was got damaged on 8th August 2016 and we requested vide email dated 9.8.2016 to send a team immediately to ensure repair/replace the ACBs. On 11.8.2016, we received a reply from Mr. N.N.Singh that he will depute a team to society to instant resolve the issues.

On 16.8.2016, we again requested you to resolve the matter. In response, you conveyed that the matter has been noted and team on the job. We satisfied with your reply. Yesterday also, we were informed that the problem has been already resolved but when we went to verify the content near Panel room, I became shocked to see the status of panel. The two damaged ACB were out from the panel box and remain as usual situation. When we enquired for it from the technician, it was informed that those were the damaged ACB and yet to be repaired. Please see the images of damage ACB and status of panel attached for your perusal.

It is therefore once again requested to visit this issue on urgent basis and issue necessary approval to rectify the problem so that the residents of society could not be suffered.

Thanks and regards,

Rakesh Kumar
Secretary, AVRWA

On 17 Aug 2016 10:30, "Rohinish Chathli" <r.c@amrapali.in> wrote:
NOTED and Team on the job.

Rgds

On Tue, Aug 16, 2016 at 9:20 PM, Amrapali Village RWA <avrwapzb@gmail.com> wrote:

Dear sir,

What is the status of ACB at present? Whether the faulty breaker has been repaired?
You are knowing the situation that we are still on standby breaker. If any problem persists in standby breaker, then what will be happened?

Please look into the situation and resolve the matter at the earliest.

Thanks and Regrds
AVRWA.

On 11 Aug 2016 22:33, "N N Singh" <nnsingh@amrapali.in> wrote:

Dear Rohinish Ji,

Tomorrow, I will depute my engineer who will instantly resolve the ACB Fault.

However, pl penalise the Radius as they failed to maintain despite being paid for AMC.

They should explain that what's their preventive maintenance schedule and whether they're doing it periodically??

Regards

N N SINGH
AVP - MEP

On Aug 9, 2016 12:17 PM, "Rohinish Chathli" <r.c@amrapali.in> wrote:

FYI Pls

Rgds

----- Forwarded message -----

From: **Amrapali Village RWA** <avrwapzb@gmail.com>

Date: Tue, Aug 9, 2016 at 12:10 PM

Subject: Damage of Air Circuit Breaker of the Panel and other related problems of Amrapali Village Residential Society, Indirapuram

To: Rohinish Chathli <r.c@amrapali.in>

Cc: Anil Kumar Sharma <a.k.sharma@amrapali.in>, N N Singh <nnsingh@amrapali.in>, avrwaeb@googlegroups.com, amrapalivillage@yahooglegroups.com

Dear sir,

Good morning.

This is for your information that yesterday the residents of Amrapali Village Society became much anxious on the attitude shown by your maintenance staffs. In afternoon, the light of whole society went off. When residents tried to contact maintenance office, it was found that the intercom was not functioning. The Direct telephone number was also not responding by anyone. When the matter was inquired by residents from the Maintenance team, they were unable to tell about the problems.

When residents contacted electrical team, they told that the Air circuit Breaker -1250 Amps contact points which is used in Draw-in Draw-out panels has aged down and the contact points were not intact and it failed. The electrician tried some to do some make up and refitted. Suddenly, it generated arcs and tripped . He removed the ACB and used the standby breakers. Now 2 nos of ACB are faulty and waiting for the repair for which the payment was not being cleared. He further told that Point of contact damaged and it may create continuous arc and if ignored, it may end up in electrical fire. We residents continuously facing problem of tripping of light and due to over voltage and voltage fluctuations, the electric and electronic appliances of many residents have got damaged.

The residents of society is in much anger. when we are paying every month maintenance charges then why the Company is continuously ignoring all the problems in the society? Why the management is trying to hold the payment of our vendors? without money, how they will work? All the items installed in society need replacement now because perhaps it completed its life. The radius team has also been informed in this regard.

Please look into the matter and send a team from your organisation and specially Mr. N.N. Singh, who is looking after the electric related issues immediately to the site and ensure an immediate solution of the problem related to panel and DG of the society. Earlier, on many occasions, we informed you about the problems related to electrical problems of the society but in vain. Please also look the telephone systems which always become fail when light goes off.

Please look into the situation. An early action is solicited. Otherwise, if any major problem occurs, the management will be sole responsible for the same.

Thanks and regards

Rakesh Kumar
Secretary, Amrapali Village RWA.

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Regards,

ROHINISH CHATHLI
CEO-FACILITIES MANAGEMENT
Mobile: +91-9643321249
E-mail: r.c@amrapali.in
Off: C-56/40, Sector-62 Noida (UP)

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Regards,

ROHINISH CHATHLI
CEO-FACILITIES MANAGEMENT
Mobile: +91-9643321249
E-mail: r.c@amrapali.in
Off: C-56/40, Sector-62 Noida (UP)

3 attachments



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